

By submitting this order to Phonak for creation of a custom product for your client, you agree that Phonak will scan and then dispose of the ear impression, that the scan and other information generated as part of the order fulfilment process is the property of Phonak and the client has been advised that their personal information (including name, date of birth, gender, device sizing and service history) will be retained for warranty claims, product recall and statistical purposes. The information will only be released or disclosed to another person or organisation when specifically requested and with your client's consent. If you would like the ear impression returned, please let us know.

Phonak New Zealand Level 2, The Chester Building,
28 The Warehouse Way, Northcote, Auckland 0627
Fax: 09 486 1895. Email: nzorders@phonak.com

1. Order Details ¹ Custom orders standard turn time 12 working days

Clinic Details	Invoice To _____	HAFS Order
	Ship To _____	Same as Invoice

Client Details Name _____

Order Details

Hrg. Instr. Fitter _____

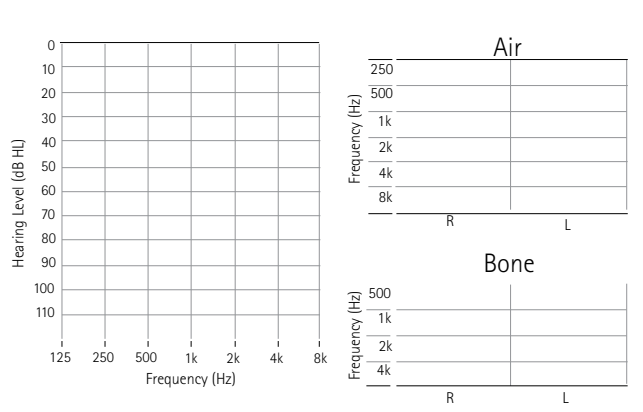
Order Number _____ Order Date _____

Age _____ Enable Order # _____

Custom Product Turn Time Required by¹ _____

Routine¹

2. Audiogram Audiogram required for all custom orders



3. Hearing Instrument & Accessory Order ¹ Sky models only

Model	Qty	Colour	Model	Qty	Colour

Tamper Proof Battery Door Lock¹
Tamperproof Mini Tone Hook¹
Standard Mini Tone Hook¹

4. Earmould or Custom Shell Order

Standard option Existing hearing instrument model (to ensure selection compatibility) _____

Earmoulds		R		L		R		L		R		L	
OPTIONS	Canal Canal Lock Semi-Skeleton Skeleton Half Shell Carved Full Shell Carved	MATERIAL	Hard Acrylic – Glossy Hard Acrylic – Partially Satin Silicone Soft – 70 Shore Silicone Soft – 40 Shore Silicone Soft – 25 Shore Earmould colour ¹		TUBING	Standard – Dry Wall Thick – Dry Wall Paediatric SlimTube Size _____ Power SlimTube II ² Size _____		OPTIONS	Pull Cord ³ Pull Cord Extended Full Helix Top Lock Solid Handle				

Slim Tip / CROS Tip ¹ CROSTip only available in Acrylic Hard – Hollow

Slim Tip / CROS Tip		R		L		R		L		R		L	
STYLE	SlimTip CROSTip ¹ <small>For CROS ITE orders, please use the ITE Order Form</small>	MATERIAL	Acrylic Hard – Hollow Acrylic Silicone Soft – Solid 60 Shore		SDS	SlimTube xS Receiver xM Receiver xP Receiver		SIZE	0 1 2 3		OPTIONS	Pull Cord Pull Cord Extended Canal/Concha Lock	

cShell (RIC only) ¹ Titanium not available with Express turn time ² Titanium only compatible with Audeo M Et Audeo P

cShell (RIC only)		R		L		xS		xM		xP		xSP+		xUP		R		L	
STYLE	cShell	MATERIAL	Hard Acrylic Titanium ^{1,2}		SDS	Audeo V Naida S Naida Q, Sky Q Audeo B, Naida B, Sky B Audeo M, Audeo P		SIZE	0 1 2 3		OPTIONS	Faceplate – Cocoa Faceplate – Beige Pull Cord Pull Cord Extended Canal/Concha Lock							

5. Earmould & Custom Shell Remake Phonak Hearing Instrument Details (if current instruments)

Reason for Remake	Additional Information	Model	Serial Number
Fit – Retention Fit – Tight Change Venting Feedback	Cosmetic reason Broken Difficulty with insertion Other	_____	_____

6. Venting

R	L
AOV ^{1,2} Audiogram required!	
No Vent	
Pressure (1.2mm)	
Small (1.5mm)	
Medium (2mm)	
Large (2.5mm)	
Other	R _____
	L _____

¹ AOV, Acoustically Optimised Venting
² AOV is not recommended for children

7. Wax System

R	L
cShell only	
Cerustop	
HF3	
HF4	
Other	R _____
	L _____

8. Other Instructions

9. Variation to order

We endeavour to craft the most discreet custom solution possible for a given ear and hearing loss. Where the requested receiver and shell style are incompatible, and a weaker receiver will deliver sufficient gain, we will change the receiver to preserve the requested shell style. **Uncheck the above box if you don't want this.** If we have to change shell style – we will call.

Style Options

